

## RELATIONSHIP BETWEEN PERSONALITY AND PROSOCIAL BEHAVIOR TENDENCY IN TRANSJAKARTA USER EMPLOYEES

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### ABSTRACT

Prosocial behavior is a topic of concern lately. In public transportation, especially TransJakarta, there are still users who do not provide seats for priority groups. The purpose of this study was to determine how big the role of each Big Five personality factor is on prosocial behavior in TransJakarta employee users. The respondents of this study were 85 TransJakarta employee users consisting of 67 women and 18 men. The method used in this study is a quantitative research method. Data analysis was carried out by bivariate correlation test with the help of SPSS version 22 statistical data processing software. From the results of the research data analysis, a significance value was obtained between neuroticism and the tendency of prosocial behavior in TransJakarta employee users of 0.000, which indicates that there is a correlation between neuroticism and the tendency of prosocial behavior. The significance value between extraversion and prosocial 0.000 indicates that there is a correlation between extraversion and the tendency of prosocial behavior. The correlation value between agreeableness and the tendency of prosocial behavior is 0.000 indicating that there is a significant correlation between agreeableness and the tendency of prosocial behavior. The significance value between openness to experience and the tendency of prosocial behavior is 0.000 indicating that there is a significant correlation between openness to experience and the tendency of prosocial behavior. The significance value between conscientiousness and the tendency of prosocial behavior is 0.000 indicating that there is a correlation between conscientiousness and the tendency of prosocial behavior.

**Keywords:** Personality, Prosocial Behavior Tendency, TransJakarta User Employees.