

COMPARATIVE STUDY OF PERCEPTION OF WORKLOAD ON NURSES WITH TYPE A AND TYPE B BEHAVIORAL PATTERNS IN THE EMERGENCY UNIT FLOOR I DR. HASAN SADIKIN GOVERNMENT HOSPITAL BANDUNG

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ABSTRACT

This is a study on the differences in perception of workload experienced by nurses with type A and type B behavioral patterns in the Emergency Unit on the First Floor of Dr. Hasan Sadikin Hospital, Bandung. The purpose of this study was to determine the differences in perception of workload between nurses with type A and type B behavioral patterns in nurses. Meanwhile, the purpose of this study was to obtain clarity regarding the differences between nurses with type A and type B behavioral patterns in experiencing a workload. The research method used is a comparative method, which is a way to find solutions through analysis of causal relationships, namely examining certain factors related to the situation. In this population study, the researcher compared two groups of subjects, with details of the first group being nurses with type A behavioral patterns and the second group being nurses with type B behavioral patterns. With the characteristics of these behavioral patterns, the researcher conducted a comparative study of 31 members of the population. The measuring instruments used in this study were in the form of a behavioral activity profile questionnaire from Matteson and Ivancevich, as well as a workload perception questionnaire whose items were derived from Cohen's theory. The data obtained are ordinal data and their processing uses non-parametric statistical methods, namely the U-Mann Whitney test. Based on the results of data processing, it can be concluded that there are differences in perceptions of the workload experienced by nurses with behavioral patterns type A and type B. Where the differences shown are not so striking. Both nurses with behavioral patterns type A and type B have the same perception of high workload. With the percentage of nurses with behavioral patterns type A who have a high perception of workload as much as 94.12% and 84.71% in type B.

Keywords: Perception, Workload, Behavior Patterns Type A & B.