

EMOTIONAL INTELLIGENCE, PHYSICAL CONDITIONS OF THE WORK ENVIRONMENT AND JOB STRESS PRODUCTION EMPLOYEES

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ABSTRACT

The workload increases while the workforce is reduced resulting in high activity which can cause work stress. This research aims to determine the relationship between emotional intelligence and the physical condition of the work environment and work stress in employees. The population in this study were production employees of PT. Kayaba Indonesia. Sampling used a simple random sampling technique with the Harry King nomogram table. The data collection method uses a Likert scale. The results of data analysis with a multivariate correlation of -0.433 with a p value < 0.05. It can be concluded that there is a relationship between emotional intelligence and the physical condition of the work environment and work stress in production employees, meaning there is a significant relationship in the negative direction between emotional intelligence and conditions, physical work environment with work stress on PT. production employees Kayaba Indonesia.

Keywords: Physical Conditions of the Work Environment, Emotional Intelligence, Work Stress.