

EFFECTIVENESS OF COMMUNICATION AND COOPERATION IN SECURITY SECTION EMPLOYEES BANK INDONESIA

Danang Wijanarko¹, Budi Rustono² & Fitri Nurjanah³

email : indosat.danang@gmail.com¹, budirustono03@gmail.com² & fitrisugoi@gmail.com³

Faculty of Psychology

Program Study Masters of Psychology

Persada Indonesia University Y.A.I. Street Jakarta INDONESIA

ABSTRACT

An organization is always moving to achieve its goals, therefore the members involved in it must be able to collaborate with each other in completing a job. However, in reality it is not easy for organizational members to work together. One of the factors that can foster a sense of cooperation among members of an organization is good communication between members, effective communication means information can spread effectively, messages from one employee to another are well received, understanding between each other is easily established. This research aims to determine the relationship between communication effectiveness and cooperation among security department employees at Bank Indonesia Jakarta. The population in this study were employees of the security department at Bank Indonesia Jakarta. The sample was taken using a simple random sampling technique using a modified Likert scale. The results of this study show that there is a positive correlation between communication effectiveness and cooperation, with $r_{xy} = 0.616$ and $p = 0.000$ ($p < 0.05$). It can be concluded that there is a relationship between communication effectiveness and cooperation among security department employees at Bank Indonesia Jakarta.

Keywords: Effectiveness of Communication and Collaboration.