

THE RELATIONSHIP OF EMOTIONAL INTELLIGENCE AND ASSERTIVE BEHAVIOR IN THE BRITZONE COMMITTEE ENGLISH COMMUNITY 2021

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ABSTRACT

In an organization, assertive behavior is very important, this has an impact on the quality of interpersonal relationships that exist. Good interpersonal relationships between individuals and between divisions will create a quality teamwork atmosphere. The purpose of this research is to find out whether there is a relationship between emotional intelligence and assertive behavior. Emotional intelligence is an individual's ability to recognize, understand and manage the emotions that occur within him. Assertive behavior is an individual's ability to express their thoughts and feelings honestly and openly without hurting other people's feelings. The respondents in this research were all active organizational committees, totaling 36 people (20 men and 16 women). The sampling technique used is a non-probability sampling technique with saturated sampling. Data analysis was carried out using descriptive data which showed mean, range, standard deviation, F test, correlation test. The results of this research show a correlation value of r 0.780 and a sign of 0.000. This shows that there is a strong relationship between emotional intelligence and assertive behavior on the 2021 Britzone English Community Committee. The hypothesis proposed can be accepted.

Keywords: Emotional Intelligence, Assertive Behavior, Organization.