

UTILIZATION OF NATIONAL HEALTH GUARANTEE (JKN) INDEPENDENT PARTICIPANTS OF BPJS HEALTH IN HEALTH SERVICES IN NENE MALLOMO HOSPITAL SIDENRENG RAPPANG REGENCY

Nella Tri Surya¹, Indar¹, Arifin Seweng²

¹Department of Health Administration and Policy, Faculty of Public Health, Hasanuddin University, Indonesia

²Department of Reproductive and Family Health, Faculty of Public Health, Hasanuddin University, Indonesia

ABSTRACT

In 2018, the number of people registered at Social Insurance Administration Organization (BPJS) Sidenreng Rappang District was 228,687 people out of a total population of 316,951 people and the number of independent BPJS participants coming to the Nene Mallomo Hospital also continued to increase, this is closely related to factors affecting behavior someone or the community in utilizing his Health BPJS for use in health services at the Nene Mallomo Regional General Hospital. This study aims to determine the effect of perception, distance, and attitude of independent BPJS Health participants on JKN utilization in health services. This type of research used in this research is quantitative with cross sectional design. The population is 48,033 people. Samples were taken by purposive sampling as many as 100 people. Data analysis used univariate, bivariate and multivariate analysis methods. Relationship analysis will be performed using cross tabulation with chi square test. Chi square test results show that there is an influence between the perception variable ($p = 0,000$) and distance (0.011) and attitude (0,000) on the utilization of the National Health Insurance (JKN) in Health Services at Nene Mallomo Regional Hospital, Sidenreng Rappang Regency. More intensive socialization is needed to the public about the Independent BPJS Health so that the community understands the flow and ways to use JKN

Keywords: Perception, distance, attitude, utilization of JKN, BPJS Health.