

CONFLICTS BETWEEN A MANAGER AND EMPLOYEES IN THE PEDAGOGIC STAFF

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ABSTRACT

Defining the causes of the conflict and finding feasible solutions to eliminating negative environment among the pedagogic staff is the key of success. And it is clearly related to the action of the manager of the institution. The causes of conflicts and the role of manager in identifying conflicts and the way of finding appropriate solution have discussed in this article.

Keywords: Conflict, resolve, pedagogic staff, manager, environment, situation.