

## LOCAL CULTURE IN SERVICES AT THE ONE DOOR SERVICE OFFICE OF SINJAI REGENCY

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### ABSTRACT

This article aims to analyze the functions of bureaucracy and public services on a one-stop integrated system, as well as analyze the relationship between organizational culture characteristics with a bureaucratic system that relates to local cultural values in Sinjai district. This study uses a qualitative research method with a descriptive approach to provide an overview of the conditions of public services and bureaucracy in the SINTAP Sinjai District office. Data collection is done by using in-depth interviews with informants and observations of the service system that has been carried out. The results of the study were obtained: first, the public service system and the bureaucracy have experienced dynamics that refer to forms and service systems. Second, the role of organizational culture in public services and bureaucracy in terms of leadership and cooperation related to cultural values is a guideline in relations patronage, and third, the form of socio-cultural relations functions in the connection between local culture and bureaucracy, and local culture with public services.

**Keywords:** Culture, local, Sinjai, bureaucracy.