

DECENTRALIZATION THE HEALTH POLICY THROUGH THE ASPECT OF SERVICE QUALITY

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ABSTRACT

The implementation of decentralization has largely changed the order and function in the system, as a result of the transfer of authority from the center to the regions, the district / municipal governments have considerable authority for the management of natural resources, funds and people. Fundamental changes that require also the development of policies that support the implementation of decentralization in realizing health development as needed. One of the consequences of decentralization is the reduction of the central role of the dominant role of operations to the dominant role of the policy. Decentralization that refers to this paper is related to the behavior of government bureaucracy applied by the bureaucracy apparatus of Public Health Service and Community Satisfaction from the quality of service received is determined by the condition of society in the area of Public Health Center.

Keywords: Decentralization, Policy, Health, Service Quality.