## DELIVERY EFFECTIVENESS IN TIME MANAGEMENT AND ITS IMPACT ON MANAGEMENT PERFORMANCE: A CASE STUDY - KOSOVO

Fjolla Trakaniqi

University "Haxhi Zeka", Faculty of Business, Department: Business Administration, str."UÇK"

Peja, KOSOVO

## **ABSTRACT**

Time management is one of the current topics of today. The problem of time management faces all businesses, both developed and less developed ones. For this, the issue of time management is a problem not only of Kosovar business managers but also of managers of highly developed economies. The purpose of this paper is to validate the impact of delegation on time management and the impact of effective time management on the performance of business managers in the city of Peja (Kosovo). To achieve this, 150 questionnaires were distributed to the managers. Out of 150 questionnaires distributed, only 120 managers responded. The collected data were tested with the linear regression analysis. Based on the analyzes the hypothesis of this paper: H.<sub>1</sub>. Effective delegation affects time management,H.<sub>2</sub>. Time management affects the performance of the manager, were confirmed.

**Keywords:** Time management, manager's performance, effective delegation.