

## ACCESSIBILITY AND UTILIZATION OF INTERNET SERVICE IN NIGERIA LIBRARIES: AN EMPIRICAL STUDY

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### ABSTRACT

Recently certified librarians are revolutionizing the library profession by collaborating with peers and colleagues from all ages to make things happen. This paper investigates certified librarians perception on accessibility and utilization of internet service in Nigeria libraries. The design of the study is cross sectional survey and the population consists of 364, 1st Conference of Certified Librarians by Librarians' Registration Council of Nigeria (LRCN) held in 2014. The instrument used to generate data is the questionnaire and the data generated was analyzed using frequency, bar charts, table, percentages and mean. The outcome of the study reveals that majority of the participants were from academic library asserted that internet was very accessible to them. Whereas some libraries indicated that internet was not accessible to them at all. It also found that the participants strongly agreed that the reasons for which staff used the internet in Nigeria libraries are for research purpose, for current awareness services/ update of knowledge and to develop personal competencies among other. It also revealed that, lack of search skills, information overload, power outage, irrelevant information, difficulties in navigation of website, inaccessibility of some sites and unavailability/ inaccessibility of the internet services were some of the challenges faced by the staff in Nigeria libraries.

**Keywords:** Accessibility; Utilization; Internet Services; Nigerian Libraries; Certified Librarians Perspective.