POLITICAL FACTORS' INFLUENCE ON STUDENTS' RECORDS MANAGEMENT EFFECTIVENESS IN THE NIGERIAN UNIVERSITY SYSTEM

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ABSTRACT

Students' records are critical in achieving university's goals and objectives. This study therefore examined the Political factors that influence students' records management effectiveness in Nigerian universities. A survey design was employed for the study. The population consisted of 1,123 students' records officers and 470 university administrators from randomly selected three federal, three state and three private universities in south-south geo-political zone of Nigeria. A stratified random sampling technique was used to select the sample for the study consisting of 564 records officers and 237 administrators giving a sum of 801. A total of 531 copies of the questionnaire were validly completed and returned making it 66.3% successful. Data was collected with a self-structured questionnaire validated with overall Cronbach alpha reliability coefficient =0.81. Descriptive statistics and regression analyses were employed to analyze data processed from responses of the survey. The results revealed that at the 0.05 level of significance, the p-values of (0.0116, 0.3237 and 0.4038) indicated political factors had significant influence on students' records management effectiveness in the federal universities, but not in the state and private universities. Findings of this research will provide the university administrators and records officers with better understanding of political factors influencing effective management of students' records in the Nigerian universities.

Keywords: Administrators, Records Management Effectiveness, Records Officers, Political Factors.